Issue: Pump will not rate entry above 500 ml/hr

Solution: Reset factory default Maximal Rate. The Vet Pro Pump comes with a factory default Maximal Rate of 500ml.

1. Turn pump ON
2. Press INFO key twice
3. Scroll down with the down- arrow key (0↓) to ADJUST SETTINGS.
4. Press START/OK key.
5. Scroll down with the down- arrow key (0↓) to MORE.
6. Press START/OK.
7. Using the numeric key pad, input Technician Code 901
8. Press START/OK key.
9. Scroll down with the down- arrow key (0↓) to MAXIMAL RATE.
10. Press START/OK.
11. Input 1200 ml.
12. Press START/OK key.
13. Scroll down with arrow keys (2↑, 0↓) to RESTART PUMP. Confirm by pressing START /OK.

A small numeral 3 will be displayed on the upper right-hand corner of the LCD Display when the Factory Defaults have been changed.

Pump will not charge or hold a charge:
Check to ensure A/C Icon is illuminated- if not try another cord.
If the AC indicator is illuminated, but not the battery indicator, check the age of the battery. If available, temporarily try a battery from another pump. If the pump then functions, replace the battery (J1097d1).
If still not working call Technical Support.

Jorgensen Technical Support
800-525-5614
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